Fogbugz Guide

Queries that should NOT be raised: Call Centre Spots

Types of Queries that should NOT be raised:

- Multiple spots raised for one type of query
- Small colour variances between the spread image and the single images
- Small colour variances between the colour chip and the product images
- Small differences between the colour of the colour chip and the colour description of the product

Missing item information that queries should NOT be raised for:

- Heel heights on 'flat' shoes, Men's and Kid's shoes
- Machine washable washing instructions
- Bag dimensions
- Watch face dimensions on Men's and Kid's
- Belt dimensions
- Necklace length
- Fit for Men's casual shirts
- Garment length on Branded items.